



INTERNAL RULES AND REGULATIONS 2025

1. Admission requirements

To be admitted to enter, set up camp and stay on the campsite, you must have been authorised to do so by the manager or their representative. The manager is responsible for ensuring that the campsite is kept tidy and in good order, and that these internal rules are respected.

Staying at the campsite implies acceptance of the provisions of these rules and regulations and a commitment to comply with them. Any violation may result in the perpetrator's expulsion. In the event of serious misconduct, the manager may call on the police. No one may take up residence at the campsite.

As the campsite is located in a flood zone, vehicles that could cause damage to the ground are prohibited from entering : double-axle caravans and articulated vehicles.

2. Police formalities

Anyone staying at least one night at the campsite must first present identification to the manager or their representative and complete the administrative formalities.

Minors aged 16 to 18 who are not accompanied by their parents will only be admitted with written authorisation from their parents. Minors under the age of 16 will not be accepted unless accompanied by their parents.

3. Installation

The tent, caravan, motorhome or mobile home and related equipment must be set up in the designated area in accordance with the instructions given by the manager or his representative.

Ground fires are prohibited.

4. Reception desk

The campsite is open from 1 April to 30 November.
Reception is open:

- in high season (July and August) from 8.30am to 12.30pm and from 2.30pm to 8pm,
- in mid-season (April to the end of June and September to the end of November) from 9:00 a.m. to 12:30 p.m. and from 3:00 p.m. to 7:30 p.m.,
- in low season (December to the end of March) from 2:00 p.m. to 6:00 p.m. on Mondays, Tuesdays and Thursdays.

(Opening hours are displayed by season on the welcome board).

The reception desk provides all the information you need about the campsite's services, where to buy supplies, sports facilities, tourist attractions in the surrounding area and various other useful addresses.

Any complaints may be recorded in the book provided for this purpose if they are named, dated and signed, as specific as possible and relate to substantiated facts.

5. Royalties

Fees are paid at the reception desk. Their amount is set according to the current rates and is displayed at the entrance to the campsite and at the reception desk. They are payable according to the number of nights spent on the campsite.

Campsite users are requested to notify the reception desk of their departure the day before. Campers who intend to leave before the reception desk opens must pay their fees the day before.

In the event of a delayed arrival or early departure for any reason (except with proof), no refunds, reductions or compensation will be given.

6. Noise and silence

Campsite users are urged to avoid any noise or conversation that may disturb their neighbours.

Audible devices must be adjusted accordingly. Door and boot closures must be as quiet as possible.

There must be complete silence between 10 p.m. and 7 a.m.

7. Animals

Campers bringing a dog or cat must present the animal's identity booklet and rabies vaccination certificate.

Category 1 dogs ('attack dogs') are prohibited. Category 2 dogs ('guard dogs') must be muzzled. Animals must never be allowed to roam freely and must not be left at the campsite, even if locked up, in the absence of their owners, who are civilly liable for them..

Acceptance is subject to compliance with hygiene rules.

8. Visitors

After being authorised by the manager or their representative, visitors may be admitted to the campsite under the responsibility of the campers who are hosting them.

Campers may receive one or more visitors at reception. If these visitors are allowed to enter the campsite, the camper receiving them may be required to pay a fee, insofar as the visitor has access to the campsite's services and/or facilities. This fee is displayed at the entrance to the campsite and at the reception office.

Visitors' cars are not permitted on the campsite.

9. Vehicle traffic and parking

Within the campsite, vehicles must drive at a speed limit of 10 kilometres per hour.

Traffic is prohibited between 11 p.m. and 7 a.m. The campsite entrance barrier is permanently closed during this period. Vehicles must be parked outside the campsite grounds.

Only vehicles belonging to campers staying at the campsite are permitted to drive on the campsite grounds. Parking is strictly prohibited on pitches normally occupied

by camping shelters and must not obstruct traffic or prevent new arrivals from setting up.

The gates are opened using a badge available from reception in exchange for a deposit of €30.

10. Appearance and condition of facilities

- Everyone is required to refrain from any action that could harm the cleanliness, hygiene, and appearance of the campsite and its facilities.
- It is forbidden to dispose of waste water on the ground or in drains. Caravan owners must dispose of their waste water in the facilities provided for this purpose.
- Washing is strictly prohibited outside the bins provided for this purpose. A washing machine and tumble dryer are available for campers to use. Tokens and washing powder can be obtained from reception.
- Plants and floral decorations must be respected. Campers are prohibited from hammering nails into trees, cutting branches or planting anything.
- It is also not permitted to mark out the location of an installation by personal means, or to dig up the ground.
- Any damage caused to vegetation, fences, land or facilities on the campsite will be charged to the person responsible.
- The pitch used during the stay must be left in the same condition as it was found by the camper upon arrival.

11. Security

- Fire: Open fires (wood, charcoal, etc.) are strictly prohibited. Barbecues are permitted subject to the agreement of neighbours regarding nuisance and with the agreement of the campsite manager for safety reasons.

Gas stoves must be kept in good working order and used with due care. Alcohol or petrol stoves are also prohibited.

Fire extinguishers are available for campers. In the event of a fire, immediately notify the campsite manager or an attendant.

A first aid kit is available at the reception desk.

- Due to flooding of the Loire River, the campsite may be inundated. Campers will be asked to evacuate their pitches (property and persons) in an orderly

manner and in accordance with the instructions given by the campsite manager, an attendant or the relevant authorities.

Under no circumstances shall the campsite management company be held liable for any bodily injury or property damage caused by flooding if the latter has not complied with evacuation and safety instructions.

- **Thefts** : The management is responsible for items dropped off at the office and a general obligation to monitor the campsite. The camper remains responsible for their own installation and must report to the manager the presence of any suspicious persons.

Campground users are advised to take the usual precautions for safeguarding their equipment.

12. Swimming pool

The opening hours of the swimming pool as well as its regulations are written at the entrance.

The pool is not supervised, access is therefore prohibited for children under 12 years old who are not accompanied by an adult.

Heated swimming pool.

The rules of the internal regulations must be respected, otherwise sanctions can be established.

A bracelet is mandatory to access the pool, any loss will be charged 1€ each.

Wearing shorts, swim trunks or t-shirts is prohibited (only swimsuits are allowed), as well as the introduction of large buoys, non-inflatable balloons or water games.

The shoes must remain outside the pool area.

13. Sanitary blocks

We ask you to respect the rules of hygiene and safety and to leave these places clean.

Depending on the percentage of occupancy of the land or the cleaning and maintenance obligations, management may have to close certain sanitary blocks.

14. Household waste

Sorting and recycling must be at the heart of our concerns. These simple gestures are fundamental for the protection of our environment.

Information on sorting is displayed on the different containers and the reception hostesses are available for any information.

Wood, metal and heavy clutter waste are prohibited on the campsite and must be deposited at the waste disposal site.

15. Games

No violent or disturbing games can be organised near the facilities.

The TV/dining room cannot be used for hectic games.

Children must always be under the supervision of their parents.

16. Dead garage

Users are asked to leave their contact details in order to warn them in case of flood risk (being in a flood zone).

Unoccupied equipment may be left on the field only after approval from management and only at the indicated location. The management is not responsible for this material in the absence of the owner and in case of a flood as soon as the owner has been informed. A fee, the amount of which will be displayed at the reception desk, will be due for the "dead garage".

17. Display

These internal rules are displayed at the entrance of the campsite and at the reception desk, as well as camping prices, safety instructions and evacuation plan.

They can be handed over to the client at their request.

18. Environment

The campsite declines all responsibility for any incident occurring in the surroundings (Loire, railway track...).

19. Violation of the internal regulations

In the event that a resident disrupts the stay of other users or does not comply with the provisions of the internal regulations, the manager or his representative may, orally or in writing if he considers it necessary, to give the latter formal notice to cease the disturbances.

In the event of a serious or repeated breach of the internal regulations and after formal notice from the manager to comply with them, the latter may terminate the contract. In the event of a criminal offence, the manager may appeal to law enforcement.

This regulation may be amended at any time if the regulations of outdoor accommodation or the organization of the campsite require it, without automatically informing the clientele.

